



Maryland Transportation Authority (MdTA) Cost-Recovery Initiative Customer Benefits

On January 29, the Chairman and eight members of the Maryland Transportation Authority approved a cost-recovery initiative expected to generate approximately \$60 million annually for the self-supported agency that operates Maryland's seven toll facilities. Toll revenues fund a \$3.8 billion six-year capital program that includes safety, preservation, customer-service and improvement projects that benefit Maryland's citizens and visitors. A sampling of these projects is shown below:

Safety

- Improved lighting in the Baltimore Harbor Tunnel
- Better roadway signing at all facilities
- Enhanced facility inspection processes
- Authority Operations Center upgrades (three centers to monitor traffic flow and new central operations center)
- Mobile data terminals for all patrol vehicles
- Enhanced security at BWI Thurgood Marshall Airport

Preservation

- Re-decking projects at the William Preston Lane Jr. Memorial (Bay) (US 50/301) and Thomas J. Hatem Memorial (US 40) bridges
- Toll plaza improvements at the Gov. Harry W. Nice Memorial Bridge (US 301)
- Superstructure replacement of Canton Viaduct (I-895)
- Re-decking of Curtis Creek Drawbridge (I-695)
- Quarantine Road interchange improvements (I-695)
- Work south of the Fort McHenry Tunnel from Joh Avenue to north of Washington Boulevard (I-95)

Customer-Service and Improvement Projects

- Higher-speed *E-ZPass*® lanes
- Open-road tolling studies Authority-wide
- 1-877-BAYSPAN hotline for 24/7 Bay Bridge traffic updates
- Baybridge.com email alerts
- MDTA-411 hotline for Hatem Bridge construction
- *E-ZPass* Service Centers
- Enhanced *E-ZPass* enforcement programs
- Courtesy Patrol Service
- Bay Bridge Commuter Bus Service
- Comfort Station for commercial vehicle operators at the I-95 Weigh Station and Inspection Complex in Perryville
- I-95 Express Toll LanesSM construction
- Intercounty Connector construction



Maryland
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